

Cost of Living Support Across East Kent

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East Kent

The Warm Welcome Campaign has just launched, encouraging churches and community organisations, across the UK, to open their doors as Warm Welcome Spaces. There is a map available to see the different warm spaces in your area.

Link to register your warm space: <https://www.warmwelcome.uk/get-started/signup>

Link to map: <https://warmspaces.org/spaces>

<p>Support from Government</p>	<ul style="list-style-type: none"> • Energy Bills Support Scheme doubled to a one-off £400 • £650 one-off Cost of Living Payment for those on means tested benefits • One-off £300 Pensioner Cost of Living Payment, on top of The Winter Fuel Payment • One-off £150 Disability Cost of Living Payment • Low-income Energy Bill Support • Support for all homes: A £400 energy grant • Personal Independence Payment- extra £150 • Pension Credit 		<p>Most of these don't need applying for</p> <p>Links to those that do:</p> <p>https://www.gov.uk/pip/how-to-claim</p> <p>https://www.gov.uk/pension-credit</p>
<p>Connect Well East Kent</p>	<p>Connect Well East Kent is a Social Prescribing platform managed by Social Enterprise Kent for the East Kent area. CWEK can support with short term issues such as, food and fuel support, form filling, social isolation as well as long term support such as, housing, debts, benefits and more.</p>	<p>Monday to Friday, 9:00am – 5:00pm</p>	<p>0300 302 0178</p> <p>connectwell@sekgroup.org.uk</p>

<p>Carers' Support East Kent</p> <p>Ashford, Canterbury, Dover, Shepway or Thanet districts.</p>	<p>Carers' Support East Kent is a charity that provides Carers with the information and support they need. Their services are available to people who look after a relative or friend, who due to physical or mental illness, age related difficulties, disability, or an addiction, cannot manage without their support.</p>	<p>Monday, Wednesday and Friday, 8:30am – 6:00pm</p> <p>Tuesday and Thursday, 9:00am-5:00pm</p>	<p>https://carersek.org.uk/</p> <p>0300 302 0061</p> <p>support@carersek.org.uk</p>
<p>Refer Kent</p>	<p>For professionals only.</p> <p>ReferKent is a safe, secure, and local online referral system. The system enables referrals to be made securely between advice agencies and their partners across Kent.</p> <p>With this system local organisations can help residents through referrals, ensuring that residents are getting the support they need to alleviate their circumstances. Please note that ReferKent is for the referral of adults only.</p>		<p>https://kentcountycouncil.refernet.co.uk/Public/index.aspx</p> <p>https://www.kent.gov.uk/social-care-and-health/information-for-professionals/referkent#:~:text=ReferKent%20ReferKent%20is%20an%20online%20referral%20system%20that,other%20organisations%20to%20sign%20up%20as%20referral%20partners.</p>
<p>Citizens Advice Bureau</p>	<ul style="list-style-type: none"> • For help • General enquiries • For debt enquiries • For Universal Credit enquiries 	<p>Monday - Friday, 9.30am - 4.30pm</p>	<p>03448 487978</p> <p>01304 374333</p> <p>01304 202442</p> <p>01304 202030</p> <p>0344 411 1444</p> <p>Out of hours</p>

<p>Free School Meals</p>	<p>If your child is under 19 and in full-time education, and you receive certain benefits, you may be able to get free school meals for them.</p> <p>Check eligibility and apply online.</p>		<p>https://www.kent.gov.uk/education-and-children/schools/free-school-meals</p>
<p>Royal British Legion Grant</p>	<p>The Royal British Legion has launched a new grant scheme for veterans and their families who are struggling to pay their energy bills. The initiative will provide non-repayable emergency grants of up to £2,400 a year (£200 a month) and is available across the UK.</p> <p>In general, the Armed Forces community includes those who have served, or are serving, in the Royal Navy, British Army or Royal Air Force, as well as their families, dependants and carers – which can include children, current and former spouses and partners, widows and widowers. The Royal British Legion uses a broad definition of "Armed Forces community" – so even if you're not sure you fit in one of the categories above, it's worth checking your eligibility the website.</p> <p>If you're currently getting any means-tested state benefits, such as universal credit, pension credit or income support, you should qualify automatically. But you could still be eligible for a grant even if you don't get any benefits – the Royal British Legion will check your income and expenditure to assess your needs. The charity encourages anyone struggling financially to</p>		<p>Check eligibility: https://www.britishlegion.org.uk/get-support/who-we-help</p> <p>Apply for a grant online: https://www.britishlegion.org.uk/get-support/financial-and-employment-support/finance/grants/everyday-needs-grants</p> <p>Helpline: 0808 802 8080</p>

	apply, as it has flexibility to consider support for people who don't meet the means-testing.		
Affinity Water	<p>Offer services to help those who are having trouble paying the water bill, such as:</p> <ul style="list-style-type: none"> • Setting up a payment plan • Applying for a reduced bill <p>Using benefit payments</p>	Monday - Friday, 8:00am - 6:00pm	<p>www.affinitywater.co.uk/billing/struggling-to-pay</p> <p>07971013368 (text only)</p>
Water for Life (from Southern Water)	<p>Offer different payment schemes and discounts on water bills:</p> <p><u>WaterSure Tariff</u>- caps your bills if you have a water meter, are on mean-tested benefits, and meet other criteria.</p> <p><u>WaterDirect Scheme</u>- Jobcentre Plus may pay southern water small amounts directly from your benefits on your behalf.</p> <p><u>NewStart Scheme</u>- could help pay off your debt.</p> <p><u>Essentials Tariff</u>- discount on future bills.</p> <p><u>Priority Services Register</u>- specifically designed for customers who may need extra support, such as low household income, receive means-tested benefits, medical conditions, living with 3+ children under 19.</p>	Monday - Friday, 9:00am - 5:00pm	<p>General help for additional support: https://www.southernwater.co.uk/services-we-offer 0800 027 0363 cs_affordabilityTeam@southernwater.co.uk</p> <p>For schemes and tariffs: payless@southernwater.co.uk www.southernwater.co.uk/payless</p> <p>For priority services: https://www.southernwater.co.uk/priority-services 08000270800 customerservices@southernwater.co.uk</p> <p>Online Application Link for Schemes and Tariffs: www.southernwater.co.uk/difficulty</p>

			<p>-paying-your-bill</p> <p>Online Application Link for Priority Services: https://www.southernwater.co.uk/register-for-individual-needs</p>
Southern Water	<p><u>Additional support tariffs:</u></p> <p>1) Payment break where customers have hit temporary hard times.</p> <p>Criteria:</p> <ul style="list-style-type: none"> - 3-month payment break, or reduced payment plans for which you can apply online. <p>2) Debt Write off: could receive a Debt write-off of up to £2000 where they have managed to get back on track with payments but will never be able to repay their debt to us.</p> <p>Criteria:</p> <ul style="list-style-type: none"> - Customer is making regular payments that cover (or nearly cover) current usage. - Customer has a significant debt (over £500) that has accrued due to circumstances outside of their control (such as financial abuse by a partner, mental health breakdown, prolonged absence from work). - Customer is unlikely to be able to ever clear the debt. <p>3) Grant of up to £1000 to make improvements to a customer's home (this might be the purchase of white goods that a customer cannot afford to replace)</p>		<p>Apply for payment break:</p> <p>https://www.southernwater.co.uk/help-advice/contact-us</p> <p>0330 303 0277</p> <p>General help, contact affordability team:</p> <p>hereTohelp@southernwater.co.uk</p> <p>cs_affordabilityteam@southernwater.co.uk</p> <p>0800 027 0800</p>

	<p>Criteria:</p> <ul style="list-style-type: none"> - Customer faces significant financial hardship with no support network. - Customer is paying their water bill, but cannot afford basics (such as proper food, clothes or heating). - Customer already benefits from a reduced bill. - There is something that can be done to provide long term benefit (such as a replacement washing machine or a plumber to fix a leaky toilet) or assistance in a crisis (such as food vouchers). 		
Green Doctors	<p>You can contact Green Doctors if you are on a low income and would like help to:</p> <ul style="list-style-type: none"> • Switching your energy tariff to a better deal • Reduce your energy use at home • Access the Warm Homes Discount or Priority Services Register <p>Apply for energy or water debt relief</p>		gws.secure.force.com/enquiry/
Disability Assist Kent Wide	<p>We provide services that are developed and shaped by people with lived experience of disability.</p> <ul style="list-style-type: none"> • Information, guidance, and advice • Peer support • Advocacy • Benefits support 		<p>For Further Information:</p> <p>https://www.disabilityassist.org.uk/</p> <p>01233 633187</p> <p>info@disabilityassist.org.uk</p>

<p>Energy Grants and Support: Boiler upgrade scheme</p>	<p>The government is providing grants for domestic properties to install low carbon heating systems between 2022 and 2025.</p> <p>The grants can offer £5,000 off the cost and installation of air source heat pumps and biomass boilers, and £6,000 off the cost and installation of a ground source heat pump. Your installer will apply for the grant on your behalf.</p>		<p>More info on property eligibility: www.gov.uk/guidance/check-if-you-may-be-eligible-for-the-boiler-upgrade-scheme-from-april-2022</p> <p>boilerupgradescheme@beis.gov.uk</p>
<p>Warm Home Discount Scheme</p>	<p>You could get £140 off your electricity bill for winter 2022 to 2023 one-off discount on your electricity bill.</p> <p>There are 2 ways to qualify for the Warm Home Discount Scheme:</p> <ul style="list-style-type: none"> • you get the Guarantee Credit element of Pension Credit - known as the 'core group' <p>you're on a low income and meet your energy supplier's criteria for the scheme - known as the 'broader group'</p>		<p>Contact your supplier to see if eligible and how to apply.</p> <p>Opens November 2022</p>
<p>Kent Libraries</p>	<p>Kent Libraries are providing warm welcome spaces this autumn and winter.</p> <p>Offer comfortable spaces, free offers, services and work with partner organisations and community groups.</p>		<p>Cost of Living Support Kent Libraries (spydus.co.uk)</p> <p>List of Libraries: Visiting a library - Kent County Council</p>

<p>Kent Support and Assistance Service (KSAS)</p>	<p>Can potentially help a maximum of 3 times in a rolling 12-month period, and only if the eligibility criteria are met. Discretionary service that offers support where it can.</p> <p>To make an application, you must:</p> <ul style="list-style-type: none"> • be aged 16 or over, live in Kent, live on a low working income, or receive a means-tested benefit if not in employment, have no access to savings or support from other sources. <p>We can provide essential home items such as:</p> <ul style="list-style-type: none"> • groceries (for up to 7 days), baby food, milk and nappies, furniture (beds and seating), crockery, bedding/curtains/carpets, essential electrical appliances (fridge, cooking appliance, washing machine), clothing <p>Also, can help with:</p> <ul style="list-style-type: none"> • utilities (prepayment gas and electric, for up to 7 days) <p>emergency travel arrangements via public transport (for example to flee a crisis)</p>		<p>Link to apply: kentcc-self.achieveservice.com/service/Apply_for_home_essentials_in_a_crisis?User_type=Public</p>
<p>Kent Community Foundation</p>	<p>There are many funding options available for those in need of individual support such as:</p> <ul style="list-style-type: none"> - Hardship funding - Fuel and food support - Isolation - Families funding 	<p>Monday – Friday, 9:00am-5:00pm</p>	<p>01303 814500</p> <p>For any questions relating to giving to your local community or establishing a charitable fund: development@kentcf.org.uk</p> <p>For any questions relating to funding: admin@kentcf.org.uk</p>

Cost of Living Support Across East Kent

Folkestone and Hythe District

<p>Folkestone & Hythe District Council</p>	<p>Help with council tax payments, rent payments and other bills and debts such as food and utilities.</p> <p>A range of support measures are in place for residents, including:</p> <ul style="list-style-type: none"> ○ Council tax reduction ○ Financial support (Discretionary Housing Payment) ○ List of community hubs to help those who need it most (Age UKs, Hythe, Romney Marsh and Folkestone Community Hubs etc) 	<p>Monday – Friday, 10:00am – 4:00pm</p>	<p>www.folkestone-hythe.gov.uk/</p> <p>Civic Centre, Castle Hill Ave, Folkestone CT20 2QY</p> <p>01303 853000</p>
<p>C&F Family Food Bank in Partnership with.....</p>	<p>The Family food bank works across Kent & Medway, providing food boxes via a network of distribution centres, to support the local community. This is a completely free service supporting the most vulnerable residents in need.</p> <p>Below are the distribution centre partners and their operating times to deliver food parcels.</p>		<p>https://www.familyfoodbank.org/folkestone--hythe-ffb.html</p>

People Plus	Monday – Friday, 9:00am – 5:00pm	People Plus, 145-147 Sandgate Road, Folkstone, CT20 2DA
New Romney Children’s Centre	Monday – Friday, 8:30am – 4:30pm	New Romney CC Craythorne Lane New Romney TN28 8 BL Tel 03000 420000 - Families Only
The Village Children’s Centre	Monday – Friday, 8:30am – 4:30pm	The Village CC Denmark Street, Folkestone, CT19 6EQ Tel 03000 420893 Families Only
Folkestone Early Years Children’s Centre	Monday – Friday, 8:30am – 4:30pm	Folkestone Early Years CC Dover Rd Folkestone CT20 1QF Tel 03000 419727 Families Only
Caterpillars Children’s Centre	Monday – Friday, 8:30am – 4:30pm	Caterpillars CC Chart Rd, Folkestone CT19 4PN Tel 03000 416444 Families Only
East Kent College	Monday – Friday, 9:00am – 3:00pm	East Kent College EKC - Westcliff House, Westcliff Gardens, Folkestone CT20 1SZ. Tel: 01843 230876 - College Students Only

Folkestone & Hythe Social Services – Children’s Team		Monday – Friday, 9:00am – 3:00pm	Contact main office
MIND South Kent	Provides coffee, cakes, and lunches at low cost, as well as fresh bread sold separately, for all members of the community. Café also runs classes on Coping with Life, and Food and Mood, as well as general wellbeing activities.	Tuesdays and Thursdays 10am – 3pm	The Beacon Plus Café at Abercrombie’s, Mill Bay, Folkestone, CT20 1JS. 01303 250090
Sunflower House	Sunflower House (SFH) is a charity, managing the SFH building. Work with community partners and provide a space for several community support activities, including: <ul style="list-style-type: none"> - Forward Trust outreach addiction support - Action on Homelessness food provision - A community theatre base - SFH training and wellbeing activities - The Town Sprucer volunteer project - Self-defense classes - Repair Café - Open door Sunflower Coffee House session 	Action on Homelessness food provision (Tuesday, Thursday) Forward Trust outreach addiction support (Wednesday) Coffee House (Friday, 9.30-11am) A community theatre base (Saturday) Repair Café (2 nd Sunday each month)	www.sunflowerhouse.org.uk Sunflower House, 45 Foord Road, Folkestone, CT195AE (next to the viaduct) 01303 240432
Folkestone Community Fridge	Stock the Fridge with surplus food from local retailers, local growers, restaurants, community growing projects and food gifted from households. Provides a community-based solution to food waste whilst creating a network of accessible food for Folkestone. For everyone to access, no judgement, no criteria and no jumping through hoops to get it.	Monday, Thursday, Friday: 10am–1pm and 2–4:30pm Wednesday: 9:30am–1pm Saturday: 10am–1pm	https://feedingfolkestone.net/community-fridge/ Wood Avenue Library 17 Wood Avenue Folkestone CT19 6HS HELLO@FEEDINGFOLKESTONE.NET

<p>Shepway Foodbank (A project of Rainbow Centre)</p>	<p>Run by Rainbow Centre they take referrals from a variety of organisations to help people over a crisis, such as delayed benefits.</p> <p>The foodbank is based at three locations:</p> <ul style="list-style-type: none"> ○ Lydd- face to face distribution centre ○ New Romney- face to face distribution centre ○ Folkestone- delivery service <p>To access the food parcels, people must be referred, by one of our referral agents or Help Through Hardship.</p>	<ul style="list-style-type: none"> ○ Lydd – Collection Fridays ○ New Romney – Collection Tuesdays ○ Folkestone – Deliver Tuesdays and Fridays 	<p>Folkestone Methodist Church, 153-155 Sandgate Road, Folkestone, CT20 2DA- Don't operate from this address.</p> <p>https://shepway.foodbank.org.uk/give-help/donate-food/</p> <p>www.rainbow-centre.org/our-services/shepway-foodbank/</p> <p>0791 357 3403 (queries or emergency bags)</p> <p>0808 208 2138- Help through hardship freephone number to be assessed for a food voucher</p>
<p>Hythe Pantry (A project of Rainbow Centre)</p>	<p>For a small weekly subscription of £5.00, members of the Hythe Pantry are able to purchase food weekly including fresh fruit and vegetables and family favourites to stock up the cupboard and fridge.</p> <p>A partnership between Folkestone Rainbow Centre and Your Local Pantry.</p>	<p>Monday, 9.15am - 1.30pm</p>	<p>www.yourlocalpantry.co.uk/pantry-listings/hythe-pantry-kent/</p> <p>https://your-local-pantry.force.com/s/member-sign-up</p> <p>Our Lady of Good Counsel Catholic Church, 2 Lower Blackhouse Hill, Hythe, Kent, CT21 5LS</p> <p>07913 573 403 pantry@rainbow-centre.org</p>
<p>Porchlight Open Door (POD)</p>	<p>Porchlight Open Door is a friendly get-together at the heart of your community.</p>	<p>Thursday, 12.30-2.30pm</p>	<p>St John's Church, St John's Church Rd, CT19 5BQ</p>

	<p>You can drop by for as long as you like to get support and advice, try a new activity or just for some company and conversation.</p> <p>The weekly sessions are run by our warm, welcoming team. They're there to listen, to give practical advice on benefits, housing and debt and to help you connect with services and support networks in your area.</p> <p>You can also try different activities every week, from painting to CV writing – but there's no pressure to take part. You can just turn up for a chat.</p> <p>It's completely free, and everyone aged over 18 is welcome.</p>		
Hythe Salvation Army	Food bank, no referral needed.	Wednesday, 10:00am – 12:00pm	www.salvationarmy.org.uk/hythe Portland Rd, Hythe CT21 6EG 01303 268792
Action on Homelessness	<p>Provides hot meals and takeaway bags of sandwiches, as well as sleeping bags to street homeless and others in precarious accommodations.</p> <p>Also provides advocacy and practical support.</p>	Tuesday and Thursday lunchtimes.	Sunflower House, 45 Foord Road, CT19 SAE
Bright Shadow's Zest Groups- support for people living with dementia Hythe	<p>Offer two-hour per week creative sessions for people living with and affected by dementia, providing stimulation, companionship and support in four warm community venues.</p> <p>Sessions are free of charge, though encourage donations at a level of £5 per session for those who feel they can afford to give.</p>	Thursday 2-4pm	https://brightshadow.org.uk/zest-sessions/zest-community-groups/ Hythe Sports Pavillion, South Road, Hythe, CT21 6AL 01227 467272 info@brightshadow.org.uk

<p>The Rainbow Centre Food Stop</p>	<p>A mobile service located behind the Folkestone Magistrate Court at 5pm and the Harbour at 5.20pm. Providing sandwiches, snacks, bread, water, toiletries, socks and sleeping bags. Available to all members of the community, with a focus on hard-to-reach clients who do not engage with other services, and those who are homeless without access to cooking facilities.</p>	<p>Tuesdays, Thursdays, and Saturdays.</p>	<p>69 Sandgate Road, Folkestone CT20 2AF 01303 850733</p>
<p>Age UK South Kent Coast Folkestone Community Hub... These venues are fully accessible and have disabled facilities.</p> <p>Warm Space</p> <p>Heat-Meet-Eat</p> <p>Meal Delivery Service</p>	<p>Staff are trained in supporting people with dementia.</p> <p>Step in from the cold with Age UK South Kent Coast's warm space scheme. A warm space with access to free Wi-Fi and a friendly welcome - whether you want to relax, work or grab a low-cost bite to eat.</p> <p>Enjoy a delicious, homecooked 2 course meal for £4 – free hot drinks all day, free wellbeing activities, free information & advice. Please book to secure your space for lunch.</p> <p>Nutritious, freshly cooked, 2 course meal delivered straight to your door £7 – available 7 days a week.</p>	<p>Starts 07/11/22 Monday-Thursday 9am-4pm</p> <p>Starts 07/11/22 Mondays - 9am-4pm Lunch served at 12pm</p> <p>Monday-Sunday</p>	<p>The Marigold Centre, 65 Shaftesbury Avenue, Folkestone, CT19 4NS 01304 372 608</p> <p>The Marigold Centre, 65 Shaftesbury Avenue, Folkestone, CT19 4NS 01304 372 608</p> <p>01304 372 608</p>

<p>Maintenance Cognitive Stimulation Therapy</p>	<p>2-hour-long sessions for people living with mild-moderate dementia – Free to attend. Booking essential.</p>	<p>Tuesdays 10am-12pm</p>	<p>The Marigold Centre, 65 Shaftesbury Avenue, Folkestone, CT19 4NS 01304 372 608</p>
<p>Wellbeing Activities</p>	<p>Low-cost community wellbeing activities for people aged 55+ from walking cricket to hula hooping and everything in between! Free sessions available where cost is a barrier.</p>	<p>Various</p>	<p>https://www.ageuk.org.uk/southkentcoast/activities-and-events/community-activities/ For information about free sessions please email: deputyceo@ageukskc.org.uk</p>
<p>Hythe Community Hub</p>	<p>Provides support for those affected by Covid-19, providing financial assistance towards food and other essential goods and services.</p>	<p>Monday – Friday, 9am-3.45pm Saturday and Sunday, 10am-2pm (phone line only)</p>	<p>Age UK Hythe & Lyminge, Sanford House, Stade Street, Hythe, CT21 6BD. 01303 269602</p>
<p>Age UK Hythe This venue is fully accessible and has disabled facilities.</p>	<ul style="list-style-type: none"> • Day centre providing information, advice, and support for the over 55s, as well as a café open to all members of the community. • Meal deliveries to vulnerable members of the community based in Hythe, Lyminge and Sellindge, 365 days a year. • Bespoke shopping services for vulnerable members of the community available Mondays, Wednesdays and Fridays. 	<p>Monday - Friday, 9:00am - 3.30pm Café also open Saturday and Sunday 10am – 2pm</p>	<p>https://www.ageuk.org.uk/hytheandlyminge/ The Community Support Hub, Sanford House, Stade Street, Hythe, CT21 6BD 01303 269 602</p>
<p>Age UK Lyminge</p>	<ul style="list-style-type: none"> • Day centre providing information, advice, and support for the over 55s, as well as a café open to all members of the community. 	<p>Monday –Friday</p>	<p>63 Station Road, Lyminge, CT18 8HQ.</p>

	<ul style="list-style-type: none"> • Dementia day care, including lunch provision 		01303 269 602
Romney Marsh Community Hub	<p>The Romney Marsh Community Hub is dedicated to supporting and improving the health and wellbeing for people 50+ in our local community.</p> <p>They offer:</p> <ul style="list-style-type: none"> • Health and Wellbeing activities and classes • Wellbeing, classes and trips • Day Support and Home Support services • Community meals • Lunch and community meals served daily • Information and Advice • Making sure you get the help and support you need • Mobile hairdressing • Salon services in the comfort of your own home • Dementia Services 	Monday – Friday, 9:00am – 4:00pm	<p>rmch.org.uk/</p> <p>Sunflower House, Rolfe Lane, New Romney, Kent TN28 8JR</p> <p>01797 363888 hello@rmch.org.uk</p>

Cost of Living Support Across East Kent

Thanet District

Thanet District Council	For regular updates and helpful information visit Thanet District Council's website, Facebook page and Twitter.		01843 577000 https://www.thanet.gov.uk/ https://www.thanet.gov.uk/info-pages/energyinthehome/
Energy Advice and Referral service	Thanet District Council provides an Energy Advice and Referral service that offers: <ul style="list-style-type: none"> - General energy advice. - Information on grants and discounts available energy bills. - Crisis support to help with energy bills and to keep households warm. - Information and support for boiler repairs and housing thermal improvements. - Access to schemes for insulation, low carbon heating, heating controls replacement, single glazing, gas connection, solar thermal and solar PV. 		Energy in the Home - Thanet 01843 577400 energysaving@thanet.gov.uk
Home Upgrade grants	From September 2022, funding will be available for properties that are off grid and harder to improve. To be eligible, properties must have an EPC of Band D, E, F or G and a household income of less than £30,000 per year.		Register at: energysaving@thanet.gov.uk Apply before 31 March 2023

	The grant will provide funding to install energy efficiency and low carbon heating improvements including external wall insulation, replacement of single glazing, air or ground source heat pumps, solar PV, heating controls and wider insulation.		
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Millmead Children’s Centre		Monday – Friday, 8:30am – 4:30pm	Millmead Children Centre - Dane Valley Road, Margate, CT9 3RU. Tel: 01843 280555 FAMILIES ONLY
Six Bells Children’s Centre		Monday – Friday, 8:30am – 4:30pm	Six Bells Children Centre - 201 High Street, Margate, CT9 1WH. Tel: 03000 411666 FAMILIES ONLY
Clifftonville Children’s Centre		Monday – Friday, 8:30am – 4:30pm	

<p>Priory Children’s Centre</p>		<p>Monday – Friday, 8:30am – 4:30pm</p>	<p>Cliftonville Children Centre - 26 St Pauls Road, Cliftonville, CT9 2DB. Tel: 03000 421129 FAMILIES ONLY</p>
<p>Newlands Children’s Centre</p>		<p>Monday – Friday, 8:30am – 4:30pm</p>	<p>Priory Children Centre - Cannon Road, Ramsgate, CT11 5SQ. Tel: 03000 411041 FAMILIES ONLY (Mon, Tues, Wed, Fri)</p>
<p>Quarter Deck Youth Centre</p>		<p>Monday – Friday, 9:00am – 4:00pm</p>	<p>Newlands Children Centre - Dumpton Lane, Ramsgate, CT11 7AJ. Tel: 03000 411042 FAMILIES ONLY</p>
<p>Pie Factory Music Youth</p>		<p>Monday, Tuesday, Wednesday & Friday</p>	<p>Quarter Deck Youth Centre - Zion Place, Margate, CT9 1RP. Tel: 01843 292927</p>
<p>East Kent College Margate</p>		<p>Monday – Friday, 9:00am – 3:00pm</p>	<p>Pie Factory Music Group - Ramsgate youth Centre, High Street St Lawrence, CT11 0QG. Tel: 07514 641142 (Mon-Fri 9.30-15.30)</p>
			<p>East Kent College EKC Margate - Floor 2, Mill Lane House, Mill Lane, Margate,</p>

<p>East Kent College Ramsgate</p> <p>Thanet Social Services – Children’s Team</p>		<p>Monday – Friday, 9:00am – 3:00pm</p> <p>Monday – Friday, 9:00am – 3:00pm</p>	<p>CT9 1LB. Tel: 01843 230876 - College Students Only</p> <p>East Kent College EKC Ramsgate - The Argyle Centre, Floor 3, Ramsgate, CT11 9DS. Tel: 01843 230876 - College Students Only</p> <p>Thanet Social Services - Tel: 03000 414141</p>
<p>Age UK Thanet</p>	<p>Age UK Thanet offers the below support to those who are in the Thanet area.</p> <ul style="list-style-type: none"> • Help with household tasks, transported to appointments, shopping and respite for care givers. • Daily Hot meal deliveries. • Health and wellbeing activities. • Coffee morning/lunch clubs (Monday, Wednesday and Friday). • Information and advice (support with form filling). • Dementia support service. • Volunteering opportunities. • Telephone befriending. 		<p>Randolph House, Zion Place, Margate, Kent, CT9 1RP</p> <p>01843 223881</p> <p>info@ageukthanet.org.uk</p>
<p>Porchlight Open Door (POD)</p>	<p>Porchlight Open Door is a friendly get-together at the heart of your community. Our weekly drop-in sessions are run by our warm, welcoming team. They’re there to listen, to give practical advice on benefits, housing and debt and to help you connect with services and support networks in</p>	<p>Breakfast Club- Wednesdays, 9.30-11.30am</p> <p>Wellbeing Activities- Wednesdays, 12.30-3.30pm</p>	<p>Breakfast Club- Kairos Café, 3 Cecil Square, CT9 5EH</p> <p>Wellbeing Activities- Holy Trinity Church, St Mary’s Ave, CT9 3TN</p>

	<p>your area.</p> <p>Our breakfast club is a great way to kickstart your day: get involved with cooking some delicious food or take a mindfulness walk on the beach.</p> <p>Or you can join us to try different activities to boost your wellbeing, from cooking to table tennis to painting – or you can just pop in for a chat.</p> <p>All sessions are completely free, and everyone aged over 18 is welcome</p>		
<p>MiFoodbank and MiCommunity</p> <p>(Margate area)</p>	<p>- food support</p> <p>- low-cost food</p> <p>- low-cost toiletries</p> <p>- low-cost cleaning products</p> <p>- low-cost pet food.</p> <p>Also have an outreach scheme, and will be acting as a connecting point between the public and local advice and support services</p> <p>Key areas of support will be:</p> <ul style="list-style-type: none"> • Debt Advice (Energy/Water/Consumer) • Befriending Services • Clothing/Homeware/Furniture Banks 	<p>Shop: Tuesday – Friday, 10am - 3pm</p> <p>Food donations: Tuesdays-Thursdays, 10am-3pm</p>	<p>MiCommunity Shop, 6 Duke Street, Margate, CT9 1EP</p> <p>hello@mifoodbank.org – email for more information or a membership form</p> <p>01843 280074</p>
<p>Our Kitchen</p>	<p>The shop offers goods at drastically reduced prices, meal kits, chances to learn new recipes, and opportunities to taste new products.</p> <p>Gives residents who are facing difficulties financially the chance to shop within their budget and eat healthily.</p>	<p>Tuesday- Friday, 10am-3pm</p>	<p>51, High Street, Town Centre, Margate CT9 1DX</p> <p>St Georges Church, Church Hill, Ramsgate, CT11 8AG</p>

St Pauls Foodbank	Foodbank	Monday, Tuesday and Thursday 10.30am – 12:00pm	https://thanetfoodlink.org.uk/about-us St Pauls Church, 93 Northdown Road, Margate, CT9 2RD 01843 447187
St Peters Foodbank	Foodbanks	Friday, 10.30am – 12:00pm	thanetfoodlink.org.uk/about-us ST Peters Baptist Church, Vicarage Street, St Peters, CT10 2SG 01843 447187
The Dalby Cafe	Kitchen Social in conjunction with The Dalby Cafe are continuing to support our community with a free evening meal for low-income households across Thanet.	Last Tuesday in every month, 6.30pm	The Dalby Cafe, Dalby Square, Cliftonville, CT9 2EX Must register to ensure your table is reserved. Lucy@kitchensocialcookeryclub.co.uk 07894864610
C&F Kent Community Pantry Millmead	Making food affordable for local residents. For a small membership fee, of less than £3.50 per week, members receive around £15 worth of food. This includes Fresh produce, dairy, bakery, ambient, meat, drinks and hygiene products	Monday 12noon – 1pm	https://www.kentcommunitypantry.org/ Millmead Children Centre - Dane Valley Road, Margate, CT9 3RU. kcp@children-families.org 01843 280555

Salvation Army Ramsgate	The Salvation Army have officers that are in the community providing food, shelter, employment, and debt advice. They have a 24hr shelter in central Thanet (Thanet Shelter Support) that provides people with a safe place to go and have a hot meal and stay warm.	Friday, 10:00am – 12:00pm	www.salvationarmy.org.uk/ramsgate 167 High Street, Ramsgate, CT11 9TT 07900497326 lauren.oates@salvationarmy.org.uk
Turner Contemporary Children’s Art Library	<p>The Clore learning studio space will become home to over 400 creative books for children and young people and free creative learning workshops.</p> <p>The space will be a warm bank welcoming people to play, learn, read, make, or hang out. Throughout this period, are offering a programme of free workshops and events for young people, older people, and families.</p>	Tuesday-Sunday, 10am-5pm	https://turnercontemporary.org/childrens-art-library/ Turner Contemporary, Rendezvous, Margate, CT9 1HG 01843 233 000 info@turnercontemporary.org
Thanet Shelter And Support	<p>The Thanet Shelter exists to provide for homeless people across Thanet a range of welfare and accommodation services seeking to bring new hope and new opportunity to rebuild damaged lives.</p> <p>Provides practical support such as food, shelter, clothing, healthcare, assistance finding employment and training as well as building relationships, listening and caring.</p>		thanetshelterandsupport.org/ Thanet Shelter And Support C/O 167a High Street, Ramsgate, CT11 9TT 07901383340
Dane Valley Residents Association	<p>New residents association formed in Dane Valley and is a point of contact for the local area for any support needed over the winter period.</p> <p>Access to</p> <ul style="list-style-type: none"> - Food support - Fuel Support - Isolation support - Mental Health support 		chairdvra@gmail.com

Cost of Living Support Across East Kent

Canterbury District

Canterbury City Council	Help with council tax bills		www.canterbury.gov.uk
Across Canterbury District	Support for those at risk of homelessness Discretionary Housing Payment for help with housing costs		Council Offices, Military Rd, Canterbury, CT1 1YW 01227 862000
C&F Family Food Bank in Partnership with.....	The Family food bank works across Kent & Medway, providing food boxes via a network of distribution centres, to support the local community. This is a completely free service supporting the most vulnerable residents in need.		https://www.familyfoodbank.org/canterbury-ffb.html
Canterbury & District Early Years Project		Monday – Thursday, 8:00am – 3:00pm	Canterbury & District Early Years Project, Poets Corner, 11a South Street, Canterbury, CT1 1EA. Tel: 01227 786420 (Mon-Thur 8am-3pm) Service Users Only
University of Kent Campus Pantry	Campus Pantry is a scheme that provides short-term support to students who find themselves in need of supplemental food. There to assist, whether you are experiencing financial difficulties, your loan is late, or you simply need help getting through the term.	Monday-Wednesday, Friday- 12-4pm	https://kentunion.co.uk/here-for-you/campus-pantry Mandela Student Centre, Mandela Building, Canterbury, CT2 7NW

	Free and confidential. Don't need to answer any questions or show any proof of financial hardship, just Student ID. You will then be able to select up to 10 food items to ensure your food parcel meets your dietary needs. Once registered you can then access the service up to six times within three months.		
Catching Lives Working on making facilities fully accessible	Support for anyone who is homeless or vulnerably housed. Services include: <ul style="list-style-type: none"> • Food & Drink for rough sleepers • Laundry • Clothes Bank • Toilets & Showers • Storage • Postal Address • Telephone, Computer & Internet Access • Mental Health Outreach Service • Signposting Staff receive training on various ways of working with clients (strength-based approach, counselling skills, motivational interviewing, trauma informed care etc.)	Monday – Sunday, 9:00am - 2:00pm	Catchinglives.org Canterbury Open Day Centre, Palmer House, Station Road East, Canterbury, CT1 2RB. 01227 464904 info@catchinglives.org
Bright Shadow's Zest Groups- support for people living with dementia Canterbury and Whitstable	Offer two-hour per week creative sessions for people living with and affected by dementia, providing stimulation, companionship and support in four warm community venues. Sessions are free of charge, though encourage donations at a level of £5 per session for those who feel they can afford to give.	Canterbury: Tuesday 10am – 12pm Whitstable: Tuesday 2-4pm	https://brightshadow.org.uk/zest-sessions/zest-community-groups/ Thanington Neighbourhood Resource Centre, Thanington Road, Canterbury, CT1 3XE

			Whitstable Umbrella Community Centre, Oxford Street, Whitstable, CT5 1DD 01227 467272 info@brightshadow.org.uk
AgeUK Herne Bay and Whitstable	<p>Winter Heat, Meet and Eat</p> <ul style="list-style-type: none"> • Full day – for £18 (or £25 with transport) you can attend the Bradbury Centre from Monday-Friday 9am-3:30 per day, including lunch • Drop in – drop in for a chat and a cuppa – tea and a biscuit is 50p <p>Lunch – Freshly cooked meals can be booked the day before – a two course meal is £8 and you can meet at the centre from 11:15am</p>	Monday – Friday, 8:30am-4:30pm	<p>www.ageuk.org.uk/hernebayandwhitstable/</p> <p>AgeUK Herne Bay and Whitstable 16 Reculver Road, CT6 6LE</p> <p>01227749570</p> <p>reception@ageukhbw.org.uk</p>
<p>AgeUK Canterbury</p> <p>Venue is fully accessible and has disabled facilities.</p> <p>Have a fleet of disabled access minibuses to assist clients to access the centre.</p>	<p>Age UK Canterbury provides a range of well-being and support service activities for the over 55's, such as:</p> <ul style="list-style-type: none"> • Wellbeing Activities and classes • Social Opportunities including freshly prepared lunches • Hot Meal Delivery • Information and Advice • Dementia Services including Dementia Day Care and COGS • Foot Health Services, in our centre and home visiting • Befriending • Key Safe Fitting • A range of outreach services 	Monday to Friday, 8.30am to 4.00pm	<p>www.ageukcanterbury.org.uk</p> <p>The Centre, Castle Row, Canterbury, CT1 2QY</p> <p>01227 462368</p> <p>info@ageukcanterbury.org.uk</p>

<p>The Hub Cafe - Lily's Social Kitchen CIC</p>	<ul style="list-style-type: none"> • Free Food/Drink • Free Wi-Fi • Device Charging • Advice, People to chat to • Pay it forward scheme • Space to work • Food/Drink for sale, the cafe is run as a 'pay as you feel' 	<p>Thursday & Friday, 11am-2pm</p>	<p>The Hub Cafe, Canterbury Baptist Church, Saint George's Place Canterbury, England, CT1 1UT</p> <p>01233630533</p> <p>info@lilysbistrocatering.com</p>
<p>The Umbrella Café</p> <p>Whistable</p>	<p>A community cafe providing free meals via our Pay it Forward initiative.</p> <ul style="list-style-type: none"> • Run a Social Pantry diverting surplus stock from landfill to households in the community struggling with food insecurity. • Divert over 100kgs every week from landfill and provide a free lunch and refreshments to shoppers. • Stock varies each week and members can spend £2 and take 10 items. 	<p>Social Pantry: Thursday, 10am -3pm</p> <p>Café: Monday-Wednesday: 9am - 4pm Friday-Saturday: 9am - 4pm</p>	<p>The Umbrella Café, Oxford Street, Whitstable, CT5 1DD</p> <p>07518 065801</p> <p>talk@theumbrellacafe.co.uk</p>
<p>Porchlight Open Door (POD)</p>	<p>Porchlight Open Door is a friendly get-together at the heart of your community. Our weekly drop-in sessions are run by our warm, welcoming team. They're there to listen, to give practical advice on benefits, housing and debt and to help you connect with services and support networks in your area. You can also try different activities every week to boost your wellbeing, from cooking to table tennis to painting – but there's no pressure to take part. You can just pop in for a chat. It's completely free, and everyone aged over 18 is</p>	<p>Monday, 11am-2pm</p>	<p>All Saints Church Canterbury Military Road, CT1 1PA</p>

	welcome.		
<p>Canterbury Foodbank</p> <p>Canterbury, Whitstable, Herne Bay and surrounding villages</p>	<p>The prevention or relief of poverty or financial hardship in the Canterbury City Council district by:</p> <ul style="list-style-type: none"> • the provision of emergency food parcels, items, services and facilities to individuals in financial need. • contributing to and cooperating with charities and other organisations working to prevent or relieve poverty within the county of Kent. <p>Have now extended this process to allow agencies and supporting organisations, to apply more easily for any of our service users who are experiencing fuel poverty as well as needing a food parcel.</p>	Monday – Friday, 9:00am – 2:00pm	<p>canterburyfoodbank.org/</p> <p>Canterbury Food Bank CIO Unit 29, Joseph Wilson Industrial Estate, Millstrood Road, Whitstable, CT5 3PS</p> <p>01227 936450</p> <p>Referral Link: https://canterburyfoodbank.org/agencies/</p>

Cost of Living Support Across East Kent

Swale

<p>Swale Borough Council</p>	<p>If you're struggling to pay your utility bills and aren't on a pre-paid meter, you can now apply for support.</p> <ul style="list-style-type: none"> • This latest update to the Household Support Fund means that you can apply for a voucher for your billed gas, electric and water bills by visiting www.children-families.org/household-support-fund.html • You can also apply for vouchers for your pre-paid meter, and we're working with Family Food Bank, Swale Foodbank, Diversity House and West Faversham Community Centre to provide food boxes for families as well as Age UK Faversham & Sittingbourne to deliver hot meals and food shopping to pensioners. <p>To see if you're eligible and who to contact visit www.swale.gov.uk/hsfe</p>		<p>www.swale.gov.uk</p> <p>Swale House, East Street, Sittingbourne, Kent, ME10 3HT</p> <p>01795 417850</p>
<p>Winter Warmth Grant</p>	<p>The Winter Warmth Grant provides up to £5,000 towards the cost of repairing or replacing heating systems or installing insulation if you:</p> <ul style="list-style-type: none"> • are over 65 (or under 65 in certain circumstances) • have long term health problems or a disability which makes you vulnerable to the cold 		<p>Find out more: sarahchesson@swale.gov.uk</p>

<p>C&F Family Food Bank in Partnership with.....</p>	<p>The Family food bank works across Kent & Medway, providing food boxes via a network of distribution centres, to support the local community. This is a completely free service supporting the most vulnerable residents in need.</p> <p>Below are the distribution centre partners and their operating times to deliver food parcels.</p>		<p>https://www.familyfoodbank.org/s/wale-ffb.html</p>
<p>Seashells Children’s Centre</p>		<p>Monday – Friday, 8:30am – 4:30pm</p>	<p>Seashells Children Centre - Rose Street, Sheerness, ME12 1AW, Tel: 01795 889233 (Mon - Fri 8.30 - 4.30)</p>
<p>Community Church Sheppey</p>		<p>Sunday, 12noon – 1:00pm Thursday, 12noon – 2:00pm</p>	<p>Community Church Sheppey - Broadway, Sheerness, ME12 1TP - Collection Service from Church Building Sunday 12noon - 1pm & Thursday 12noon-2pm. Telephone Support Mon - Sun 12noon-2pm. Please call: 07784 807737</p>
<p>Ladybird Children’s Centre</p>		<p>Monday, 8:30am – 4:30pm Thursday, 8:30am – 4:30pm</p>	<p>Ladybird Children Centre, First Avenue, Queenborough, ME11</p>

		5JF. Tel: 03000 411313 - ladybirdcc01@kent.gov.uk (open Mon 8.30-4.30 & Thur 8.30-4.30)
Beaches Children's Centre	Monday – Friday, 8:30am – 4:30pm	Beaches Children Centre - Warden Bay Road, Leysdown on Sea, ME12 4AN. Tel: 03000 421277 - Beachescc@kent.gov.uk
Murston Children's Centre	Monday – Friday, 8:30am – 4:30pm	Murston Children Centre, Church Road, Sittingbourne, ME10 3RU. Tel: 03000 420896 - Murstoncc@kent.gov.uk
Milton Court Children's Centre	Monday – Friday, 8:30am – 4:30pm	Milton Court Children Centre, Brewery Road, Milton Regis, ME10 2EE. Tel: 03000 420899 - miltonchild01@kent.gov.uk
St Mary s Children's Centre	Monday – Friday, 8:30am – 4:30pm	St Marys Children Centre, Orchard Place, Faversham, ME13 8AP. Tel: 03000 411033 - Stmary01@kent.gov.uk
Swale Social Services – Children's Team	Monday – Friday, 9:00am – 3:00pm	Swale Social Services

<p>St Mary's Church Teynham</p>		<p>Please contact for support</p>	<p>St Mary Church, Teynham, Tel: 01795 522510</p>
<p>The Moat Foundation</p>		<p>Monday – Friday, 9:00am – 5:00pm</p>	<p>The Moat Foundation, Sittingbourne Community Hub, 33 Cavell Way, Sittingbourne, ME10 1RL</p>
<p>West Faversham Community Centre</p>		<p>Monday – Friday, 9.00am - 20.30pm Saturday – Sunday, 9.00am - 16.00pm</p>	<p>West Faversham Community Centre, Bysingwood Road, Faversham, ME13 7RH. Tel: 01795 537321 (Mon-Fri 9.00 - 20.30 & Sat-Sun 9.00 - 16.00)</p>
<p>East Kent College</p>		<p>Monday – Friday, 9.00am – 3:00pm</p>	<p>East Kent College EKC - Central Avenue, Sittingbourne, ME10 4BX. Tel: 01843 230876 - College Students Only</p>
<p>Demelza Hospice</p>		<p>Monday – Sunday, 9.00am – 4:00pm</p>	<p>Demelza Hospice, Rook Lane, Bobbing, Sittingbourne, Kent, ME9 8DZ - Services Users Only - Please speak to the Practical Support Team</p>

<p>West Faversham Community Centre</p>	<ul style="list-style-type: none"> • Foodbank • Lunch Club • 1-2-1 support by appointment <ul style="list-style-type: none"> ○ Understanding benefit forms ○ Liaising with debt companies ○ Consumer disputes ○ Liaising with utility suppliers to resolve issues ○ Assistance completing complicated forms ○ Volunteering 	<p>Monday – Saturday, 9:00am – 2:30pm</p>	<p>www.westfavershamca.org/ Bysing Wood Rd, Faversham, ME13 7RH 01795 537321</p>
<p>Faversham Umbrella</p>	<p>Warm bank. No purchase necessary to keep warm in the centre but there is a café where you can buy hot drinks and food.</p>	<p>Tuesday, Wednesday and Friday, 10:00am - 3:00pm</p>	<p>favershamumbrella.org/ Faversham Umbrella, Court Street, Faversham, ME13 7AT 01795 229143 sophie@favershamumbrella.org karenabel@favershamumbrella.org</p>
<p>C&F Kent Community Pantry Seashells</p>	<p>Making food affordable for local residents. For a small membership fee, of less than £3.50 per week, members receive around £15 worth of food. This includes Fresh produce, dairy, bakery, ambient, meat, drinks and hygiene products.</p>	<p>Wednesday, 11:00am –12.30pm</p>	<p>https://www.kentcommunitypantry.org/ Seashells Children Centre - Rose Street, Sheerness, ME12 1AW 01795 889233 kcp@children-families.org</p>

<p>C&F Seashells Children’s Centre – Babies & Young Children; Family Support; Parenting Courses; Sensory Hub</p>	<ul style="list-style-type: none"> • Seashells offers a variety of services, to support babies and young children. Delivers high quality services that are led by the needs of the community and has become a key Family Hub for service delivery across Swale. • Works in partnership with other professionals to provide holistic support to aid children meeting their developmental milestones. • Some services include: Antenatal services, midwife appointments, postnatal services, baby massage, under 1s groups, aqua tots and so much more. • Offers 1:1 in support for families that are identified to need additional help. • Provides a range of parenting courses to raise the aspirations and skills of parents and carers to meet their full potential. • Courses include: Solihull Parenting, Kent Parenting Programme, Make & Munch, Money Makeover, Employability Skills and CV Writing, Baby Massage, ACES Rising Stronger and so much more. All courses are offered both face to face and virtually. <p>Seashells has excellent facilities and offers a sensory hub experience for all children. The hub has its own enclosed garden and offers a great stimulating experience for children with a additional needs and SEND diagnosis. All families, nurseries and professionals can book to use the sensory hub to support the developmental needs of the children.</p>	<p>Monday – Friday, 8:30am – 4:30pm</p>	<p>https://www.children-families.org/seashells-childrens-centre.html https://www.facebook.com/seashellscentre/</p> <p>Seashells Children Centre - Rose Street, Sheerness, ME12 1AW</p> <p>01795 889233</p>
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<p>C&F Seashells Children’s Centre – Family Finance Project</p>	<p>Seashells offers family in crisis’ support through our Family Finance Project. Our Family Finances works through referral partners and provides support on managing money, budgeting, income maximisation, ensuring correct benefit entitlements, as well as supporting families in reducing their overheads and debts.</p>	<p>Monday – Friday, 8:30am – 4:30pm</p>	<p>https://www.children-families.org/seashells-childrens-centre.html https://www.facebook.com/seashellscentre/ Seashells Children Centre - Rose Street, Sheerness, ME12 1AW 01795 889233</p>
<p>C&F Seashells Children’s Centre - Fuel & Water Home Adviser Project</p>	<p>Seashells provides a Fuel and Water Home adviser service across Swale, that aims to help residents make their home more energy efficient, lower your energy bills and reduce your carbon emissions. There is a free consultation services and energy efficiency packs to help residents get started with greener initiatives.</p>	<p>Monday – Friday, 8:30am – 4:30pm</p>	<p>https://www.children-families.org/fuel--water-home-adviser.html https://www.facebook.com/steveseashells/ Seashells Children Centre - Rose Street, Sheerness, ME12 1AW 01795 889233</p>
<p>C&F - Swale Sisters</p>	<p>C&F provides a project called Swale Sisters which aims to promote reusable sanitary products to female members of the community. Swale Sisters is a completely free service for ladies to try and offers many environmental and financial benefits in using these products.</p>	<p>Monday – Friday, 8:30am – 4:30pm</p>	<p>https://www.children-families.org/fuel--water-home-adviser.html https://www.facebook.com/swalesisters/ Seashells Children Centre - Rose Street, Sheerness, ME12 1AW 01795 889233</p>

<p>C&F Seashells Children’s Centre – Fuel Bank</p>	<p>Seashells is a Fuel Bank Foundation distribution partner meaning we can provide pre-paid meter vouchers to support the most vulnerable families with the utility and water bills.</p>	<p>Monday – Friday, 8:30am – 4:30pm</p>	<p>https://www.children-families.org/fuel-water-home-adviser.html</p> <p>Seashells Children Centre - Rose Street, Sheerness, ME12 1AW</p> <p>01795 889233</p>
<p>SATEDA – Swale Action to End Domestic Abuse</p>	<p>Domestic Abuse Charity</p> <p>If you are in an abusive relationship, are worried about your relationship or want to access any of SATEDA’s services, give us a call on 01795 417251 and you will always receive a warm welcome and a listening ear. We are also here for you via our web chat from 10am-1pm on weekdays.</p>	<ul style="list-style-type: none"> Monday, 10:00am-12:00pm, Abbey Physic Garden in Faversham Monday, 12.30pm-2.30pm at Net Church in Sittingbourne Wednesday, 9.30am-1:00pm for pre booked appointments only at the Healthy Living Centre in Sheerness Friday, 9:00am-1:00pm at the Job Centre in Sittingbourne 	<p>sateda.org</p> <p>01795 417251</p> <p>admin@sateda.org</p>
<p>Optivo</p>	<p>Wellbeing, employment and money support.</p>	<p>Monday - Friday, 9:00am – 5:00pm</p> <p>An emergency service operates outside these hours.</p>	<p>www.optivo.org.uk/</p> <p>Optivo, Building 800, Guillat Avenue, Kent Science Park, Sittingbourne, ME9 8GU.</p> <p>0800 121 60 60.</p>

			Text WELLBEING to 07525 680177
The Bus Shelter Kent Community Hub	<ul style="list-style-type: none"> • Free meals and food parcels via the organisations food kitchen and food bank. This includes general domestic items, health and sanitary items. • Provision of free clothing via the organisations clothing bank. • General guidance and support with regards to financial hardship and wellbeing • Guidance and support on housing and work opportunities • Providing emergency accommodation for those immediately facing homelessness 	Monday – Friday, 10:30am-2:00pm	busshelterkentcommunityhub.org.uk/ Behind Sittingbourne library, opposite the Police station 07549 699287 contactus@busshelterkentcommunityhub.org
Age UK Faversham & Sittingbourne	Information & Advice Services <ul style="list-style-type: none"> - Support with finding out whether you are entitled to additional benefits - Support with applying for benefits - Signposting and support to access other services - Home Visits - Drop in Sessions • Food Support • Shopping Support • Prescription collection • Laundry Support • Coffee Mornings in a warm hall • Free wellbeing activities • Specialist post diagnostic dementia support 		www.ageuk.org.uk/favershamandsittingbourne The Old Fire Station, Crescent Road, Faversham, ME13 7GU 01795 532766 reception@ageukfs.org.uk
Faversham Foodbank	We provide three days’ nutritionally balanced emergency food and support to local people who are	Wednesday and Friday, 1:30pm-4:00pm	https://faversham.foodbank.org.uk/

<p>The Gospel Mission is accessible.</p>	<p>referred to us in crisis.</p> <ol style="list-style-type: none"> 1. GET IN TOUCH WITH US. If you call or email our foodbank we can talk through your situation and put you in touch with a relevant local agency. 2. ARRANGE A VISIT TO THE REFERRAL AGENCY. They will discuss your situation and supply you with a foodbank voucher where appropriate. <p>You can find the referral agencies here: How to get help Faversham Foodbank</p> <p>Have no additional training but several volunteers have worked in education, health care, and social service in the past.</p>		<p>The Gospel Mission Church, Tanners Street, Faversham, Kent, ME13 7JL</p> <p>07938720604 info@faversham.foodbank.org.uk</p>
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Cost of Living Support Across East Kent

Ashford

<p>Kent Community Pantry Stanhope</p>	<p>Making food affordable for local residents. For a small membership fee, of less than £3.50 per week, members receive around £15 worth of food. This includes Fresh produce, dairy, bakery, ambient, meat, drinks and hygiene products.</p>	<p>Friday, 9:30am-11:00am</p>	<p>https://www.kentcommunitypantry.org/</p> <p>Kent Community Pantry, Stanhope, Ray Allen Children's Centre Car Park, Ashford, Kent, TN23 5RS</p> <p>01233 500477 kcp@children-families.org</p>
<p>C&F Family Food Bank in Partnership with.....</p>	<p>The Family food bank works across Kent & Medway, providing food boxes via a network of distribution centres, to support the local community. This is a completely free service supporting the most vulnerable residents in need.</p> <p>Below are the distribution centre partners and their operating times to deliver food parcels.</p>		<p>https://www.familyfoodbank.org/ashford-ffb.html</p>

<p>Willows Children's Centre</p>		<p>Monday – Friday, 8:30am – 4:30pm</p>	<p>Willows Children Centre - Brookfield Rd, Ashford TN23 4EY. (Mon-Fri 8.30-4.30) Tel: 03000 418800 FAMILIES ONLY</p>
<p>Lite Bites Willows Children's Centre Cafe</p>		<p>Monday – Friday, 8:30am – 6:00pm</p>	<p>Lite Bites Willows Children Centre Cafe - Brookfield Rd, Ashford TN23 4EY. Tel: 07732 385091 FAMILIES ONLY 12-2pm, Singles Only with a Voucher</p>
<p>Bluebells Children's Centre</p>		<p>Monday - Thursday, 8:30am – 4:30pm Friday, 8:30am – 4:00pm</p>	<p>Bluebells Children Centre - School Rd, Hothfield, Ashford TN26 1HA. Tel: 03000 418300 (Mon-Thur 8.30-4.30 & Fri 8.30-4.00) FAMILIES ONLY</p>
<p>Sure Steps Children's Centre</p>		<p>Monday – Thursday, 8:30am – 4:30pm Friday, 8:30am – 4:00pm</p>	<p>Sure Steps Children Centre - 10 Belmont Rd, Kennington, Ashford TN24 9LS. (Mon-Thur 8.30-4.30 & Fri 8.30-4.00) Tel: 03000 418600 FAMILIES ONLY</p>
<p>Waterside Children's Centre</p>		<p>Monday – Thursday, 8:30am – 4:30pm Friday, 8:30am – 4:00pm</p>	<p>Waterside Children Centre - Turner Cl, Ashford TN24 0PQ. Tel: 03000 418700 (Mon-Thur 8.30-4.30 & Fri 8.30-4.00) FAMILIES ONLY</p>

<p>Ashford Youth Hub</p>		<p>Monday - Friday, 8:30am – 4:30pm (evening support also available)</p>	<p>Ashford Youth Hub - Mabledon Ave, Ashford TN24 8BJ. Tel: 03000 417567 FAMILIES ONLY</p>
<p>Little Explorers Children’s Centre</p>		<p>Tuesday - Friday, 8:30am – 4:30pm</p>	<p>Little Explorers - Recreation Ground Road, Tenterden, TN30 6RA. (Wed & Fri 8.30-4.30) Tel: 03000 417400 (Tues - Thurs 8.30 - 4.30) FAMILIES ONLY</p>
<p>Pneuma Church</p>		<p>Monday – Friday, 9:00am – 12noon</p>	<p>Pneuma Church - Ashford Works, Cobbs Wood Industrial Estate, Brunswick Road, TN23 1EH. Tel: 01233 331919 (Mon-Fri 9.00-12noon)</p>
<p>Tenterden Social Hub</p>		<p>Monday – Thursday, 8:30am – 9:30am & 3:00 – 4:00pm</p>	<p>Tenterden Social Hub - Church Road, Tenterden, TN30 6AT. Tel:01580 762882 (Mon-Thur 8.30-9.30am & 3.00-4.00pm Individuals Only)</p>
<p>St Mildreds Church</p>		<p>7 days a week 8:00am – 7:00pm</p>	<p>St Mildreds Church Vicarage - Church Road, Tenterden, TN30 6AT. Tel: 01580 765518/07919 381827 or 01580</p>

<p>St Marys Willesborough</p>		<p>Wednesday, Thursday & Friday, 9:30am – 12:30pm</p>	<p>761591/07888998874 (7 days a week 8am-7pm)</p> <p>St Marys Willesborough - Willesborough, Ashford TN24 0YR. Tel: 07583418386 (Wed & Thurs Fri 9.30 - 12.30)</p>
<p>The Well (Willesborough Baptist Church)</p>		<p>Tuesday & Thursday, 9.30am – 12noon</p>	<p>The Well (Willesborough Baptist Church) - Hythe Rd, Willesborough, TN24 0QR. Tuesday & Thursday 9.30am - 12noon. Tel: 01233 632739</p>
<p>Boxes of Hope</p>		<p>Please make an appointment</p>	<p>Boxes of Hope - First Floor, 162 Godington Rd, Ashford, TN23 1LN. Tel: 01233 340194 (Please call to make an appointment before collecting. Mon, Tues, Wed, Fri 9.00-12noon)</p>
<p>St Francis Church</p>		<p>Please contact the church</p>	<p>St Francis Church, Cryol Road, Ashford, TN23 5AS. Tel: 07562 333201</p>
<p>The Moat Foundation</p>		<p>Monday – Friday, 9:00am – 5:00pm</p>	<p>The Moat Foundation, Stanhope Community Hub - 67 Otterden Close, Stanhope, Ashford, TN23 5TH</p>

<p>One You Shop</p>		<p>Tuesday – Friday, 9:30am – 5:00pm Saturday, 9:30am – 1:00pm</p>	<p>One You Shop, Park Mall Shopping Centre, Ashford, TN24 8RY. Tel One You Lifestyle Facilitator 07880275766 (Open Tues to Fri 9.30-17.00 / Sat 9.30-13.00 / closed Sun & Mon)</p>
<p>East Kent College</p>		<p>Monday – Friday, 9:00 – 4:00pm</p>	<p>East Kent College EKC - Pluto House, Station Road, Ashford, TN23 1PP. Tel: 01843 230876 - College Students Only</p>
<p>Ashford Social Services – Children’s Team</p>		<p>Monday – Friday, 9:00 – 4:00pm</p>	<p>Ashford Social Services</p>
<p>Lilys Kitchen</p>	<ul style="list-style-type: none"> • Free Wi-Fi • Device Charging • People to chat to • Pay it forward scheme • Space to work • Food/Drink for sale, pay as you can 	<p>Tuesday- Saturday, 8am-4pm</p>	<p>Singleton Village Hall, Hoxton Close Ashford, England, TN23 5LB 01233630533 info@lilysbistrocatering.com</p>

Salvation Army Foodbank	Food parcels and fresh food available	Fridays 10am – 12pm	The Salvation Army Hall, 115 Cudworth Road, Ashford, TN24 0BE 01233 643 480 ashford.corps@salvationarmy.org.uk
Repton Community Centre	<p>Community Fridge- everyone can access.</p> <p>Community Shop- Popping by once a week, you have the freedom to choose the items you need. Starting at just £1.50 for every £5 worth of items, able to get a maximum of £20 worth of shopping for just £6!</p> <p>Emergency Food Parcels- No rules, no fuss, no referrals. If you need something, you're welcome to request it. We haven't forgotten people who aren't able to leave their house, contact us and we'll try to help.</p>	<p>Community Fridge- Monday-Friday, 10am-4pm</p> <p>Community Shop- Open Mon, 1-2pm, Tuesday-Friday, 10-11am</p>	<p>https://www.reptonct.uk/</p> <p>Repton Avenue, Ashford, Kent, TN23 3RX</p> <p>info@reptonct.uk</p> <p><u>To request items for food parcels:</u> 01233808023 peoplespantry@reptonct.uk</p>

Cost of Living Support Across East Kent

Dover District

<p>Dover District Council</p>	<p>For regular updates and helpful information sign up to Dover District Council's Keep me posted, visit the website, Facebook page and Twitter.</p>		<p>www.dover.gov.uk/ Castle Street, Dover, CT16 1PD 01304 821199 Facebook: @doverdc Twitter: @doverdc</p>
<p>C&F Family Food Bank in Partnership with.....</p> <p>Sunflower Children's Centre</p>	<p>The Family food bank works across Kent & Medway, providing food boxes via a network of distribution centres, to support the local community. This is a completely free service supporting the most vulnerable residents in need.</p> <p>Below are the distribution centre partners and their operating times to deliver food parcels.</p>	<p>Monday – Friday, 8:30am – 4:30pm</p>	<p>https://www.familyfoodbank.org/dover-ffb.html</p> <p>Sunflower Children's Centre, Elvington Primary School, Adelaide Road, Eythorne, Dover, Kent, CT15 4AN. Tel: 03000 415858 - Families Only</p>

<p>The Blossom Children’s Centre</p>		<p>Monday – Friday, 8:30am – 4:30pm</p>	<p>The Blossom Children’s Centre, Downs Primary School, Owen Square. Deal CT14 7TL. Tel: 0300 041 1555 - Families Only</p>
<p>Buckland Children’s Centre</p>		<p>Monday – Friday, 8:30am – 4:30pm</p>	<p>Buckland & Whitfield Children’s Centre, St Nicholas Church, The Linces, Dover, CT16 2BN. Tel: 0300 041 4941 - Families Only</p>
<p>Samphire Children’s Centre</p>		<p>Monday – Friday, 8:30am – 4:30pm</p>	<p>Samphire Children's Centre, Aycliffe Primary School, St David’s Avenue, Aycliffe, Dover, Kent CT17 9HJ. Tel: 0300 042 0882 - Families Only</p>
<p>East Kent College</p>		<p>Monday – Friday, 9:00am – 3:00pm</p>	<p>East Kent College EKC - Confidence Building, Maison Dieu Road, Dover, CT16 1RW. Tel: 01843 230876 - College Students Only</p>
<p>Dover Social Services – Children’s Team</p>		<p>Monday – Friday, 9:30am – 4:00pm</p>	<p>Dover Social Services</p>

<p>United Families</p> <p>Deal, Dover and surrounding villages</p>	<p>Offer a range of support including a foodbank and support for food over Christmas</p>	<p>Tuesday, Thursday and Friday, 9:00am-4:00pm Monday and Wednesday, 9:00am – 3:00pm</p>	<p>www.unitedfamiliesuk.org.uk/</p> <p>1st Floor, 17-23 Queen St, Deal, CT14 6ET</p> <p>01304 799997</p> <p>info@unitedfamiliesuk.org.uk</p>
<p>Dover Big Local</p>	<p>Dover Big Local is a community led activities and signposting service.</p> <p>Currently running a Job Club with digital support and training, 1:1 Lifestyle support, activity groups (knitting, cooking), peer support groups and drop-in advice and signposting.</p>	<p>Monday to Friday, 10am – 4pm</p>	<p>www.doverbiglocal.org</p> <p>Unit 18, Charlton Centre, 41 High Street, Dover, CT141TT</p> <p>01304 449385</p>
<p>Dover Foodbank</p> <p>Covering Dover, St Margaret's, The Langdons, Whitfield, Temple Ewell, Hougham, River and Capel</p>	<p>The service is available for short-term emergency food in a crisis.</p>	<p>Deliveries are made on Tuesdays, Thursdays, and Fridays.</p>	<p>https://dover.foodbank.org.uk/</p> <p>Dover Baptist Church, 27-32 Maison Dieu Road, Dover, Kent, CT16 1RF</p> <p>07870 361180 (text only)</p> <p>08082082138</p> <p>info@dover.foodbank.org.uk</p>

<p>Deal Area Foodbank Covering Deal, Walmer, Aylesham, Elvington, Eythorne and Sandwich areas</p>	<p>The service is available for short-term emergency food in a crisis.</p> <p>Vouchers are available from:</p> <ul style="list-style-type: none"> • Citizens Advice • Blossom Centre • Bechange Community Wardens Local Primary Schools 	<p>St Richards Church – Tuesday, 12:00pm – 2:00pm. Trinity Church – Friday, 10:00am – 12:00pm</p> <p>Deliveries are made Monday to Friday.</p>	<p>https://dealarea.foodbank.org.uk/</p> <p>St Richards Church 163 Mill Hill, Deal CT14 9JA</p> <p>Trinity Church Union Rd, Deal CT14 6EA</p> <p>01304 728428</p> <p>info@dealarea.foodbank.org.uk</p>
<p>Deal Warm Welcome Hubs</p>	<p>Each weekday this winter at least one venue per day will be opening its doors to welcome people.</p> <p>There is no charge, people can pay what they can, if they can.</p>	<p>Mondays: 12-5pm, 3-6pm Tuesdays: 12.30-4pm, 3-6pm Wednesdays: 12.30-4.30pm Thursdays: 3.30-6.30pm Fridays: 12-5pm Saturdays: 12-2pm</p>	<p>Mondays: Deal Salvation Army, West Street Golf Road Community Centre Tuesdays: Trinity Church, Union Road Golf Road Community Centre Wednesdays: St George’s Church, High Street Thursdays: Leaps & Bounds, Southwall Road Fridays: Deal Salvation Army, West Street Alternate Saturdays: Talk it Out Friendship Group, Deal Ability Centre, 43 Victoria Road</p>

<p>Dover Pantry</p>	<p>Cost of Living Support, Families, Food Banks/Food Parcels</p> <p>Dover Pantry is a members only supermarket and for a small weekly subscription of £5, members are able to buy food, including fresh fruit and vegetables and store cupboard favourites to supplement their shopping.</p> <p>Dover Pantry is part of the Your Pantry franchise and is a sustainable way for people to access good food every week, rather than a crisis response like a food bank. Membership is open to the community surrounding the pantry address and local families are strongly encouraged to join.</p>	<p>Monday-Wednesday, 11.00am - 2.00pm</p>	<p>https://www.yourlocalpantry.co.uk/pantry-listings/dover-pantry/</p> <p>Unit 16, Charlton Centre, Dover, Kent, CT16 1TT</p> <p>07898 045 384</p> <p>manager@doverpantry.org.uk</p>
<p>Riverside Centre Dover</p>	<ul style="list-style-type: none"> • Hot Meal delivery service - £7.50 • In Centre lunch time Hot meal - £6.50 • Snack bar for light snacks and drinks • Shopping service • Activities • Dementia services 	<p>Monday – Friday, 9:00am – 3:30pm</p>	<p>https://www.riversidedover.org.uk/</p> <p>The Riverside Centre, Maison Dieu Gardens, Dover, Kent, CT16 1RL</p> <p>01304 207268</p> <p>admin@riversidedover.org.uk</p>
<p>Bright Shadow's Zest Groups- support for people living with dementia</p>	<p>Offer two-hour per week creative sessions for people living with and affected by dementia, providing stimulation, companionship and support in four warm community venues.</p> <p>Sessions are free of charge, though encourage donations at a level of £5 per session for those who feel they can afford to give.</p>	<p>Thursdays 10-12pm</p>	<p>https://brightshadow.org.uk/zest-sessions/zest-community-groups/</p> <p>Harmonia Village, Randolph Road, Dover, CT17 0FZ</p> <p>01227 467272</p> <p>info@brightshadow.org.uk</p>

<p>Age UK South Kent Coast... These venues are fully accessible and have disabled facilities.</p>	<p>Staff are trained in supporting people with dementia.</p>		
<p>Warm Space</p>	<p>Step in from the cold with Age UK South Kent Coast's warm space scheme. A warm space with access to free Wi-Fi and a friendly welcome - whether you want to relax, work or grab a low-cost bite to eat.</p>	<p>Starts 07/11/22 Monday-Friday 9am-4pm</p>	<p>The Deal Centre, 3 Park Street, Deal, CT14 6AG 01304 372 608</p>
<p>Heat-Meet-Eat</p>	<p>Enjoy a delicious, homecooked 2 course meal for £4 – free hot drinks all day, free wellbeing activities, free information & advice. Please book to secure your space for lunch.</p>	<p>Starts 07/11/22 Wednesday and Friday - 9am-4pm Lunch served at 12pm</p>	<p>The Deal Centre, 3 Park Street, Deal, CT14 6AG 01304 372 608</p>
<p>Meal Delivery Service</p>	<p>Nutritious, freshly cooked, 2 course meal delivered straight to your door £7 – available 7 days a week.</p>	<p>Monday-Sunday</p>	<p>01304 372 608</p>
<p>Maintenance Cognitive Stimulation Therapy</p>	<p>2-hour-long sessions for people living with mild-moderate dementia – Free to attend. Booking essential.</p>	<p>Fridays 10am-12pm</p>	<p>The Deal Centre, 3 Park Street, Deal, CT14 6AG 01304 372 608</p>
<p>Wellbeing Activities</p>	<p>Low-cost community wellbeing activities for people aged 55+ from walking cricket to hula hooping and everything in between! Free sessions available where</p>	<p>Various</p>	<p>https://www.ageuk.org.uk/southkentcoast/activities-and-events/community-activities/</p>

	cost is a barrier.		For information about free sessions please email: deputyceo@ageukskc.org.uk
Cost of Living Support	Help with the cost of food, fuel and other winter essentials for older people who are struggling.	Monday-Friday	Email: ianda@ageukskc.org.uk
Age Concern Sandwich	Continuing Meals on Wheels service, telephone befriending and shopping service.	Monday – Friday, 9am-4pm	www.ageconcernsandwich.com 9/21 Cattle Market, Sandwich, Kent, CT13 9AP 01304 614237
Dover Outreach Centre	A charity set up to help homeless people whose aim is not to support people in their homelessness, but to give them a hand up out of it. Below is a list of services that we currently offer to the rough sleepers who visit the centre: <ul style="list-style-type: none"> • Showers • Laundry/washing • Porchlight and Serveco drop in (once a week) • Lockers • Volunteering opportunities • Repatriation • Onward referral to Housing Options Team • Clothing and shoes • Postal address • Advice on benefits, housing and work • Letter writing, family contact, form filling 	Monday-Friday, 9am-11am Available to clients and guests at other times but by appointment only.	https://www.doveroutreachcentre.org/ Victory House, 168 - 172 Snargate Street, Dover, CT17 9BZ admin@doveroutreachcentre.com To make an appointment: 01304 339022

	<ul style="list-style-type: none"> • Prayers and spiritual advice • Foodbank vouchers • Financial advice 		
Porchlight Open Door (POD)	<p>Porchlight Open Door is a friendly get-together at the heart of your community. Our weekly drop-in sessions are run by our warm, welcoming team. They're there to listen, to give practical advice on benefits, housing and debt and to help you connect with services and support networks in your area.</p> <p>You can try different activities to boost your wellbeing, from cooking to table tennis to painting – or you can just pop in for a chat.</p> <p>Or join us on the seafront to get active and connect with new people. All levels of fitness welcome, just make sure you're dressed for gentle, outdoor exercise.</p> <p>All sessions are completely free, and everyone aged over 18 is welcome.</p>	<p>Wellbeing activities- Tuesday, 12-3pm</p> <p>Active session- Wednesday, 9.30-11.30am</p>	<p>Wellbeing activities- Dover Baptist Church, 27-32 Maison Dieu Rd, CT16 1RF</p> <p>Active session- meet at Sunrise Café, 168 Snargate St, CT17 9BZ</p>
Sunrise Cafe	<p>A community cafe operating under the umbrella of Dover Outreach Centre. Offers affordable food in a warm environment where everyone matters, where everyone is valued and where everyone is included. Operate a 'pay what you can afford' model so that no one goes hungry, and customers are asked to pay what they can afford.</p> <p>Current menu includes a full cooked breakfast from 8am until 11:30am, mid-morning coffee and</p>	<p>Mon-Wed, Friday, 8am-2pm</p> <p>Thursday, 8am-1pm</p> <p>Saturday, 8am-12pm</p>	<p>168 Snargate Street, Dover, CT17 9BZ</p> <p>01304 448070</p>

	cake, plus two-course lunch served until 1:45pm.		
Bechange Covering Aylesham, Snowdown Village and surrounding areas	Offering support in benefits, housing, finances, Foodbank support and family issues.	Drop-in sessions Monday, Wednesday and Friday 10:00am – 12:00pm	www.bechange.org.uk 01304 840134 enquiries@bechange.org.uk