



Helen Whately MP

Helen.whately.mp@parliament.uk

Our ref: HW40856

Date: 27 September 2021

Contact: 0330 303 1271

Dear Helen,

Firstly, thank you for taking the time to respond to my recent letter and I am writing to provide further information on the investment being made at Faversham Wastewater Treatment Works.

Over the next four years, we're investing £2 million to improve capacity, efficiency and reduce the number of CSO releases into Faversham Creek.

We are refurbishing the existing storm tanks to extend their asset life and increasing the capacity of storm water storage on site by bringing redundant tanks back into service. We are also installing automated cleaning systems in all storm water tanks to ensure that any solid matter or sludge is removed to prevent odour and reduce the potential for this to be carried into any storm water discharges to the environment.

All of the improvement works are underway and we anticipate completion by the end of 2023

Contact details

If you have any further questions, please contact my Executive Complaints Team on 0330 303 1271. Alternatively you can email them directly at ExecDirectors@southernwater.co.uk

Yours sincerely,

A handwritten signature in black ink, appearing to read "Ian McAulay". The signature is fluid and cursive.

Ian McAulay
Chief Executive Officer